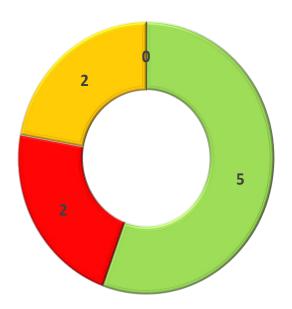


# **Performance Measures**

Appendix 1 - CYPS — Children Services Level Measures Quarter 1 (1st April - 30th June) - 2023/24

# **Performance Measures Summary**



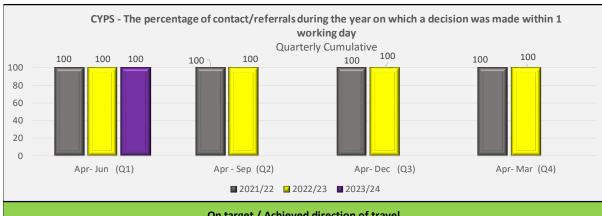
Performance Key BRAG (Blue, Red, Amber, Green)

Not suitable for comparison 5% or more below target or previous years performance Within 5% of target or previous years performance

On target /
Achieved
direction of
travel

# Well Being Objective 1 - Best Start In Life

# 1.



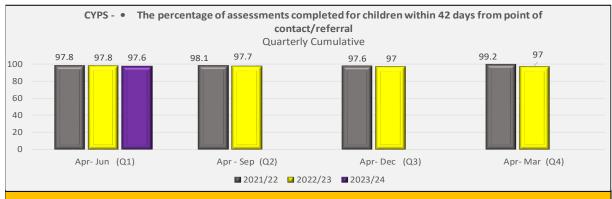
# On target / Achieved direction of travel

# **Performance Comments**

Quarter 1 Target for 2023/24 - No Target Set for this Measure

For the quarter 1st April 2023 to 30th June 2023, all contacts/referrals were responded to within 1 working day. Ensuring all contacts/referrals are actioned within 24 hours is standard practice that we continue to meet consistently within Children's Services.

2.



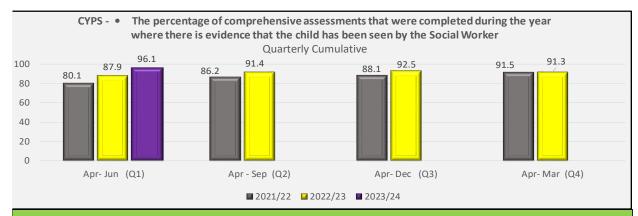
#### Within 5% of target or previous years performance

#### **Performance Comments**

## Quarter 1 Target for 2023/24 - No Target Set for this Measure

For the quarter 1st April 2023 to 30th June 2023, 779 out of 798 assessments for children were completed with 42 days from the point of contact/referral. Although performance remains consistent quarter on quarter, the Service always strives towards achieving 100% in this area. However, there will be always be situations where this is not possible, in which case, senior managers are notified of all assessments which go over the allocated 42 days for overview. When this happens this is usually for a good reason. For example, a significant change in circumstances during the course of the assessment, ongoing police investigations which impact on timescales, difficulty engaging families and/or teenagers etc.

3.

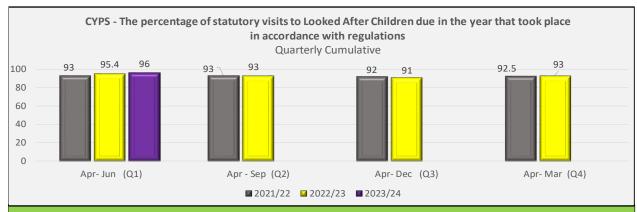


# On target / Achieved direction of travel

#### **Performance Comments**

# Quarter 1 target for 2023/24 - No Target Set for this Measure.

During the quarter 1st April 2023 to 30th June 2023, 321 out of the 334 comprehensive assessments completed, resulted in the child being seen by the social worker as part of the assessment. For the 13 cases where the child was not seen as part of the assessment, all of these cases were reviewed by a Principal Officer and the reason for why the children were not seen were deemed appropriate. Some examples of reasons include, older teenagers not wishing to engage, voluntary assessments where parents did not wish to engage further, cases where the assessment was triggered due to private law involvement, so the children were seen by other professionals, such as Court appointed guardians.



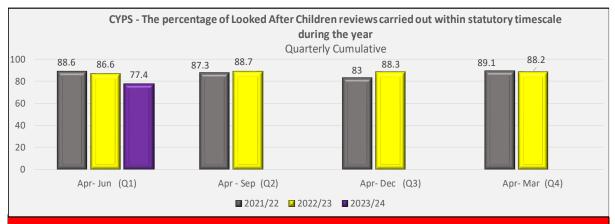
#### On target / Achieved direction of travel

#### **Performance Comments**

Quarter 1 Target for 2023/24 - No Target Set for this Measure

For the quarter 1st April 2023 to 30th June 2023, 549 out of 575 statutory visits to Children Looked After took place in accordance with regulation timeframes. Every effort is made to ensure statutory visits are undertaken within timescales and performance is regularly monitored by Team Managers & Principal Officers, so that closer monitoring and scrutiny of this area of practice is maintained. Future quality assurance work is planned to ensure this remains a priority for the Service.

# 5.



# 5% or more below target or previous years performance

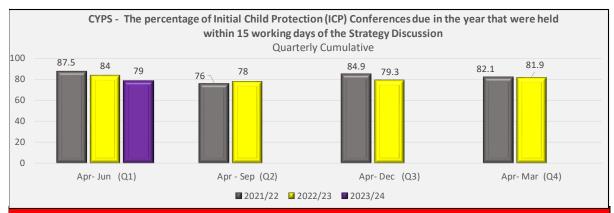
# **Performance Comments**

### Quarter 1 target for 2023/24 - No Target Set for this Measure

For the quarter 1st April 2023 to 30th June 2023, 130 out of 164 Looked After Children's Reviews were undertaken with statutory timescale. Whilst this performance indicates a decrease in performance when compared to the same period for the previous year, all Looked After Reviews that go out of timescales are considered and agreed to go out of timescales by a PO where there is good reason. Reasons may include difficulties (sickness, personal appointments etc.) for family or the child to make the scheduled Review date or it may be as a result of a key partner being absent.



6.



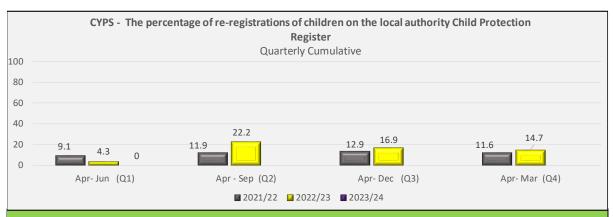
#### 5% or more below target or previous years performance

#### **Performance Comments**

#### Quarter 1 Target for 2023/24 - No Target Set for this Measure

For the quarter 1st April 2023 to 30th June 2023, 15 out of the 19 Initial Child Protection Conferences (ICPC) were undertaken within 15 days of the Strategy Discussion. Although this represents a decrease in performance when compared to the same period for the previous year, all ICPC's that go out of timescales are considered and agreed to go out of timescales by a Principal Officer where there is good reason. Reasons may include difficulties (sickness, personal appointments etc.) for family or the child to make the scheduled Conference date or it may be as a result of a key partner being absent. Of those ICPCs rescheduled all reasons for the Qtr. in question are valid reasons to delay. An interim plan is always in place to mitigate risk(s) prior to ICPC.

7.



#### On target / Achieved direction of travel

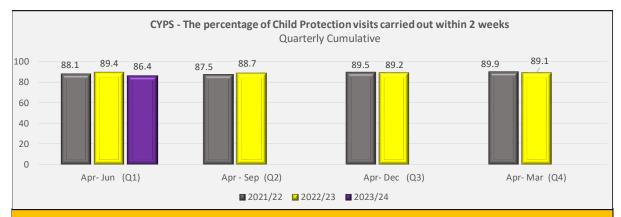
### **Performance Comments**

#### Quarter 1 Target for 2023/24 - No Target Set for this Measure

For the quarter 1st April 2023 to 30th June 2023, of the 25 children whose names were added to the Child Protection Register during the period, there were no re-registrations of children whose name had been removed from the register within the previous 12 months. This should be read as a positive and as was previously noted, in the event of re-registration the case is flagged with the Principal Officer for Safeguarding and Quality Assurance and subsequently reviewed by a Team Manager to elicit any learning to be fed back into the system through the Strategic Quality Practice Group.



8.



#### Within 5% of target or previous years performance

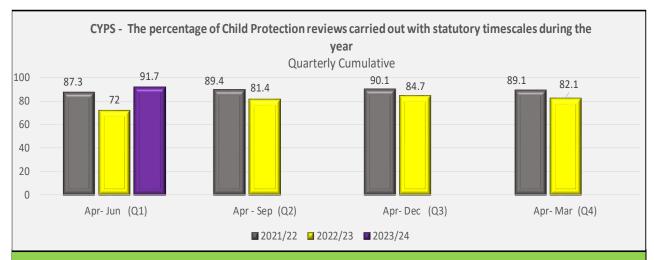
#### **Performance Comments**

# Quarter 1 Target for 2023/24 - No Target Set for this Measure

For the quarter 1st April 2023 to 30th June 2023, 298 out of 345 Child Protection (CP) Visits took place within 2 weeks. Whilst this percentage has decreased when compared to the same period 2022/23 (89.4%), the reasons for visits falling out of timescales are valid: families away or unavailable despite repeated efforts to engage; difficulties engaging teenagers. All Social Workers and Team Managers are sighted on CP visit due dates by way of a workflow reminder screen built in to the IT system. The managers and Principal Officers for the respective teams also receive a weekly breakdown of CP visits overdue and due. Where is anticipated that a CP visit may fall out of timescale, the Principal Officer for the respective team is notified and must agree for the visit to go out of timescale.

9.





# On target / Achieved direction of travel

# **Performance Comments**

# Quarter 1 target for 2023/24 - No Target Set for this Measure

For the quarter 1st April 2023 to 30th June 2023, 33 out of 36 Child Protection Reviews were carried out within statutory timescale. There are no issues to note in this performance measure; senior officers oversee the request to go out of timescales for review conferences and reasons are considered to ensure they are proportionate and appropriate.